



A Cummins Technician Driven by Passion and Purpose



Adam began his career as a metro technician, working with garbage trucks. He specialized in Cummins natural gas products, later shifting to off-highway machinery, before ultimately returning to the brand that first inspired him. Attracted by the integrity of Cummins' field service technicians along with a company commitment to employee well-being and work-life balance, Adam says that Cummins truly stood out as a company that prioritizes its team.

Over the past two and a half years, Adam has thrived as a High Horsepower field service technician, traveling across the country and tackling new challenges every day. Adam enjoys the freedom of managing his schedule while often working independently in remote locations. "I enjoy being accountable for myself and representing Cummins in the same way I experienced from others before I was employed here," he says. His responsibilities encompass everything from diagnosing client concerns and ordering parts to completing repairs and maintaining communication with customers.

Adam's work has far-reaching effects. By servicing essential equipment that powers hospitals and data centers, he plays a crucial role in ensuring vital services remain uninterrupted. "Our job keeps the world moving," he says. A particularly memorable experience involved solving an intermittent electrical issue for a regular customer. Through diligence and expertise, he identified a battery cable and wiring problem that could have led to a major vehicle fire, exemplifying the profound impact a technician can have on safety and operations.

"I was able to prevent a vehicle fire and complete their intermittent repair even though it wasn't on our side of things. Our customers appreciate when we go above and beyond for them and there is no greater feeling."

The joy of helping others drives Adam each day. Whether it's calming a worried customer or lending a hand to a colleague, he thrives on making a difference. "I feel I was put on earth to help others, and this is how I do that," he reflects. At Cummins, he feels part of a family—a supportive community that comes together through challenges.

For those contemplating a career as a Cummins technician, Adam emphasizes the importance of passion. The job demands physical stamina and mental acuity, particularly when working in challenging conditions. However, the rewards are substantial.

"Cummins is committed to the growth of its technicians, promoting continuing education and career development"

With opportunities to advance into management or engineering roles, the potential for growth is limitless.

At Cummins, we are proud to have dedicated technicians like Adam, whose passion and expertise keep our world moving. Join us in celebrating the hard work and commitment of our team as we continue to innovate and serve our communities.